



carefree

Our carefree warranty

Pure Liberty Manufacturing (PLM) products are manufactured with the highest quality materials, superior standards and workmanship. Most of our stainless steel sinks are manufactured in the United States, with stainless steel from the United States! We are here to work with our customers, and pride ourselves on developing long-standing relationships that will last the test of time, just like the products we sell! We want to prove to you that we are not only working to earn your future business, but committed to also standing behind your previous purchases! Here at PLM we want to earn not only your current purchase, but your future purchases as well!

PLM will replace without charge, any product supplied (other than cutting boards) that is proven to be defective, with an equivalent replacement, to the original owner during the life of the product, provided it has been used solely in a residential or commercial application and installed correctly, used and cleaned as recommended, according to our sink manual (download below).

This warranty will not cover any damages resulting from a lack of care of maintenance, improper applications (such as exposure to corrosive chemicals, photographic solutions, etc.), damages resulting from abuse, misuse or neglect, improper installation or modification, whether inflicted by a contractor, service/installation company, yourself/homeowner. We are not responsible for labor charges and/or damage incurred during installation, replacement or repair, not for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this sink. PLM reserves the right to inspect any product reported to be defective prior to its replacement.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

If by some chance you have an issue with one of our products, please contact us, or write to us at our address below, and we will work with you to make everything right! When contacting us please include any details, photos, issues, original purchase information and we will make sure it is addressed in a timely fashion! PLM has any and all replacement parts or products in stock and ready to ship from our location in Ottawa Lake, Michigan!